

Events at Club Chelsea

COVID-19 Safety Measures

WELCOME BACK TO STAMFORD BRIDGE #WE'REGOODTOGO

Following the Government's green light for the return of events in October 2020, we have been working hard to put in place a series of enhanced measures that will ensure events are safe from build-up to breakdown and deliver a secure and enjoyable experience for our guests.

We are also proud to announce that the stadium, its non-matchday events and its hospitality areas have achieved the 'We're Good To Go' industry standard and supporting mark launched by VisitBritain, in partnership with the UK Government and National Tourist

organisation of Northern Ireland, Scotland and Wales.

It means that we have demonstrated that we are adhering to the respective Government and public health guidance, have carried out a COVID-19 risk assessment and have the required processes in place to ensure that the risk of transferring infection is minimised.

Please read below about the measures we have put in place to ensure the safety of all our guests and reduce the risk of Covid-19 from arrival to departure.

PRIOR TO ARRIVAL:

Travelling to Stamford Bridge:

All guests travelling to Stamford Bridge on public transport should follow the government guidelines on wearing masks.

Do-not attend site if:

- You show any symptoms of COVID-19 such as a high temperature, a new continuous cough or a loss or change to your sense of smell or taste (A list of symptoms can be found on the NHS website)
- You have recently come in to contact with anyone who has COVID-19 or is exhibiting the symptoms of the virus mentioned above.

Track and Trace:

To work with the NHS on the track and trace system, we expect each event organiser to fully comply with the 'Track and Trace' guidelines, by collating a guest list to include all delegates, contractors and staff, and to alert us of any possible infection immediately.

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UPON ARRIVAL:

- You will be greeted by our security personnel who have been trained on the new safety measures and will all be wearing the required PPE.
- Our security guards are there to welcome and maintain the flow of visitors arriving and exiting the site, to ensure everyone adheres to the social distancing guidelines.
- We will also have security personnel carrying out socially distanced bag searches and controlling the use of the lifts to avoid cross contamination. However, Guests will be encouraged to use the stairs where possible to limit the number of people allowed to access lifts at one time.
- We will work with each event organiser to plan appropriate queuing systems to enable social distancing at entry and exit points and would encourage staggered arrival and exit times for visitors to limit congestion.
- Additional signage has been placed around the venue, event space and toilet facilities; to remind all personnel to adhere to the social distancing measures and emphasising the importance of good hand hygiene.
- Hand sanitiser stations will be available at all entrance points to the venue and the rooms. There will be signage to encourage all delegates to use the hand sanitiser station on arrival.
- All our permanent registration desks have been equipped with protective screens.

DURING THE EVENT:

A safe space:

- We have revised all capacities of rooms to adhere to the 1m social distance rule with mitigation measures implemented and we will work with each organiser to determine appropriate capacity and crowd density for individual events based on the Government's social distancing guidance.
- Each room comes equipped with its own entrance and exit, toilet facilities and food and drink stations. A one way system will be established within the room with signage for delegates to follow.
- Stationary handouts in delegate packages will no longer be offered.
- We will follow current Government guidance on the use of face masks and expect event organisers to provide any necessary PPE for their visitors.

Catering:

- All catering tables will be cleared and cleaned down after the allotted time for break or lunch to limit the amount of guest movement throughout the day.
- We have revised all menus to come individually wrapped or packaged, using disposable cutlery. We have discontinued serving drinks in re-usable cups or re-fill water bottles for the time being. However, our disposable cups and bottles are recyclable.

Enhanced Cleaning:

- Our cleaning contractor 'LSS', will follow the guidelines for preparation and maintain the cleanliness and hygiene of all the rooms. They will be undertaking a deep clean of each event space before and after an event and will be cleaning the space at agreed periods throughout the day, paying particular attention to high contact surfaces.
- All common use equipment is to be disinfected before and after each use and only handled by LSS personnel wearing the correct PPE.
- Non-touch waste bins will be available around the venue and emptied regularly.
- Visitor toilets will be closed every 30 minutes for cleaning on rotation.
- Over the summer we have upgraded our ventilation system to ensure it draws in fresh air – we don't recirculate our air.

Response to Symptoms of Covid-19 on site:

If anyone becomes unwell with a new continuous cough or a high temperature during their time in the venue the appropriate people will be informed and the visitor will be taken to an isolation area. All other delegates will be advised to follow the stay at home guidance and the event should come to a close so a deep clean and sterile day can be put in place. Any other individuals within the vicinity will also be advised to also go home and follow the same stay at home guidance.

Ongoing Monitoring:

All of the above measures are to be monitored by all area personnel in control of the event and rigorous checks will be carried out by line managers/operational staff to ensure that the necessary procedures are being followed at all times.